

Subject card

Subject name and code	Buyer Behaviour, PG_00119311						
Field of study	International Economic Relations						
Date of commencement of studies	October 2024	Academic year of realisation of subject			2026/2027		
Education level	undergraduate studies	Subject group			Obligatory subject group in the field of study		
Mode of study	full-time studies	Mode of delivery			at the university		
Year of study	3	Language of instruction			Polish		
Semester of study	6	ECTS credits			2.0		
Learning profile	academic	Assessment form					
Conducting unit	Katedra Zrównoważonych Procesów Rynkowych -> Faculty of Economics						
Name and surname of lecturer (lecturers)	Subject supervisor		dr hab. Anna Nikodemka-Wołowik				
	Teachers						
Lesson types	Lesson type	Lecture	Tutorial	Laboratory	Project	Seminar	SUM
	Number of study hours	15.0	0.0	0.0	0.0	0.0	15
	E-learning hours included: 0.0						
Learning activity and number of study hours	Learning activity	Participation in didactic classes included in study plan		Participation in consultation hours		Self-study	SUM
	Number of study hours	15		0.0		0.0	15
Subject objectives	Familiarizing students with the determinants of individual buyers' behavior and the conditions of the purchasing process from an international perspective.						
Learning outcomes	Course outcome	Subject outcome			Method of verification		
	[MSGL3_W11] has an advanced knowledge of (legal, organisational, ethical) rules and norms organising economic structures and institutions (in particular those on the international market)	The student has knowledge about the rules and norms (legal, organizational, ethical) organizing economic structures and institutions in the international environment in which individual buyers operate.			[SW4] test/exam - oral or written [SW1] oral statement/ conversation/discussion		
	[MSGL3_K04] is ready to think and act in an entrepreneurial manner; adapts to new situations and conditions, undertakes challenges of creative thinking; is resilient to failures; can identify threats and assess the risk of their occurrence	The student is ready to think and act in an entrepreneurial way; adapts to new situations and conditions, takes up the challenges of creative thinking, is able to identify threats and assess the risk of their occurrence.			[SK1] oral statement/conversation/ discussion		
	[MSGL3_W09] has knowledge about a human being as an individual making economic decisions, acting within social structures and organisational units (in particular enterprises) or conducting individual economic activity	The student has knowledge about the individual consumer operating in the socio-economic structures in the international environment.			[SW4] test/exam - oral or written [SW1] oral statement/ conversation/discussion		
	[MSGL3_U14] can interact and work in a team (including an international one), taking various roles within it	The student is able to cooperate and work in a group (including in the environment international), taking on various roles in it.			[SU1] oral statement/conversation/ discussion		

Subject contents	<p>The subject covers the following topics:1. Classification of internal determinants of buyer behavior.2. Organization of perception.3. Needs and motives of the buyer. Hierarchy of needs.4. The learning process.5. Attitudes - components, mechanisms of change.6. Personality types.7. Ergonomic research.8. Classification of external conditions of the buyer's behavior.9. The importance of reference groups and opinion leaders.10. Application of Veblen's circles.11. The influence of cultural factors.12. Situational conditions and buyer's behavior.13. Individual buyer behavior as a subject of qualitative marketing research.14. The concept and classification of consumer risk.15. Methods of reducing consumer risk.16. WOM as a method of informal communication.17. Product brand relations with the consumer.18. Buyer's perception of brand personality.19. Conditions for making purchase decisions.20. Stages of the purchasing decision-making process.21. The essence of post-purchase dissonance.22. Classification of purchasing decisions.23. Areas of application of qualitative marketing research.24. Methods used in qualitative marketing research.25. The essence and importance of projection techniques.26. Techniques supporting the conduct of qualitative marketing research.27. Organization of qualitative marketing research.28. Current tendencies in the behavior of buyers in highly developed countries.29. Current trends in the behavior of Polish buyers. Typology of buyers.30. Purchasing behavior of segments of children and teenagers.31. Changes in buyer behavior during the COVID-19 pandemic.</p>								
Prerequisites and co-requisites	Knowledge of the basics of marketing and marketing elements								
Assessment methods and criteria	<table border="1"> <thead> <tr> <th data-bbox="456 741 786 768">Subject passing criteria</th> <th data-bbox="799 741 1139 768">Passing threshold</th> <th data-bbox="1152 741 1482 768">Percentage of the final grade</th> </tr> </thead> <tbody> <tr> <td data-bbox="456 775 786 801">written exam</td> <td data-bbox="799 775 1139 801">51.0%</td> <td data-bbox="1152 775 1482 801">100.0%</td> </tr> </tbody> </table>	Subject passing criteria	Passing threshold	Percentage of the final grade	written exam	51.0%	100.0%		
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written exam	51.0%	100.0%							
Recommended reading	Basic literature	<p>1. Foxall G., Advanced Introduction to Consumer Behavior Analysis, Edward Elgar Publishing, Cheltenham 2017.2. Nikodemka-Wołowik A.M., Klucz do zrozumienia konsumenta. Jakościowe badania marketingowe, Verde, Warszawa 2008.3. Nikodemka-Wołowik, A. M., Wach, D., Andruszkiewicz, K., & Otukoya, A. (2021). Conscious shopping of middle-classconsumers during the pandemic: Exploratory study in Mexico, Nigeria, Poland, and Sri Lanka. International Journal of Management and Economics, 57(3), 209-219.4. Zachowania konsumentów: globalizacja, nowe technologie, aktualne trendy, otoczenie społeczno-kulturowe, red. Awdziej M.,Bartosik-Purgat M., Wyd. Naukowe PWN 2017.</p>							
	Supplementary literature	<p>1. Nikodemka-Wołowik, Przedsiębiorstwa rodzinne z perspektywy konsumentów w pracy zbiorowej pod red. K. Safina & R. Wszystkie prawa Zajkowskiego , Przedsiębiorstwa rodzinne w Polsce: stan i perspektywy rozwoju, C.H. Beck 2021.2. Pradeep A.K., Mózg na zakupach. Neuromarketing w sprzedaży. Wydawnictwo Onepress - seria Exclusive, Gliwice 2016.3. Solomon, M., Consumer Behavior: Buying, Having, and Being, Pearson, Boston 2017.</p>							
	eResources addresses	Adresy na platformie eNauczanie:							
Example issues/ example questions/ tasks being completed	e.g.: Methods of reducing buyer risk and the consequences of experiencing it.								
Work placement	Not applicable								

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