

**Subject card**

<b>Subject name and code</b>	Quality Management, PG_00136560						
<b>Field of study</b>	Management						
<b>Date of commencement of studies</b>	October 2023	<b>Academic year of realisation of subject</b>			2024/2025		
<b>Education level</b>	undergraduate studies	<b>Subject group</b>			Obligatory subject group in the field of study		
<b>Mode of study</b>	part-time studies	<b>Mode of delivery</b>			at the university		
<b>Year of study</b>	2	<b>Language of instruction</b>			Polish		
<b>Semester of study</b>	3	<b>ECTS credits</b>			2.0		
<b>Learning profile</b>	academic	<b>Assessment form</b>					
<b>Conducting unit</b>	Zakład Zrównoważonego Rozwoju i Nauk o Jakości -> Katedra Strategicznego Rozwoju -> Faculty of Management						
<b>Name and surname of lecturer (lecturers)</b>	<b>Subject supervisor</b>		dr inż. Ewa Malinowska				
	<b>Teachers</b>		dr inż. Ewa Malinowska				
<b>Lesson types</b>	<b>Lesson type</b>	Lecture	Tutorial	Laboratory	Project	Seminar	SUM
	<b>Number of study hours</b>	16.0	8.0	0.0	0.0	0.0	24
	E-learning hours included: 0.0						
<b>Learning activity and number of study hours</b>	<b>Learning activity</b>	Participation in didactic classes included in study plan		Participation in consultation hours		Self-study	SUM
	<b>Number of study hours</b>	24		0.0		0.0	24
<b>Subject objectives</b>	The aim of the course is to present the basic assumptions regarding quality management, selected concepts, systems, methods and tools, and to develop the skills of using selected quality management tools and methods.						

Learning outcomes	Course outcome	Subject outcome	Method of verification
	[ZARZL3_U03] The student is able to take into account their ethical, social and ecological consequences in the decision-making process.	Is able to make choices about actions, decisions about ethics and quality	[SU4] test/exam - oral or written
	[ZARZL3_W05] The student knows the relationships that occur between organizations (including forms of interaction between business entities in the market) and between the organization and the individual, especially the employee and the customer.	Knows the relationships between organizations that take into account quality assurance	[SW4] test/exam - oral or written
	[ZARZL3_U01] The student is able to correctly interpret socio-economic phenomena, current events in economic policy, economics, as well as to independently formulate his own opinions in this regard and to propose adequate solutions in case of changes occurring in these areas.	Identifies phenomena in the enterprise and its environment related to quality assurance	[SU4] test/exam - oral or written [SU5] implementation of a problem task
	[ZARZL3_W13] The student knows advanced methods and techniques of managerial analysis to support the process of economic decision-making, and is familiar with sources of data and information from various fields of social sciences, especially management and quality sciences.	Is able to use quality management instruments for the purpose of improvement activities	[SW4] test/exam - oral or written [SW5] implementation of a problem task
	[ZARZL3_K06] The student is ready to work in, co-create or manage a group. The student is able to think and act in an entrepreneurial manner.	Able to work in a team, taking into account quality assurance issues	[SK8] observation of student's independent or team work
[ZARZL3_U10] The student can prepare written works and multimedia presentations on specific issues in the field of management and quality studies, present them and lead discussions.	Is able to present the results of his/her work in the field of quality, taking into account the pursuit of excellence	[SU2] presentation/project/paper/report [SU8] observation of student's independent or team work	
Subject contents	<p>Basic concepts and definitions of quality and quality management  Total Quality Management concept  Other quality management concepts: Kaizen, Lean Management, Six Sigma  Quality management methods and tools  Standardization and certification  ISO 9000 series standards and related standards</p>		
Prerequisites and co-requisites			
Assessment methods and criteria	Subject passing criteria	Passing threshold	Percentage of the final grade
	final test	51.0%	100.0%

Recommended reading	Basic literature	<p>A. Hamrol, Zarządzanie jakością z przykładami, PWN, Warszawa, 2005;</p> <p>D.Lock, Podręcznik zarządzania jakością, PWN, 2002;</p> <p>M. Wiśniewska, E. Malinowska, Zarządzanie jakością żywności. Koncepcje. Systemy, Instrumenty, Difin, Warszawa 2011</p> <p>A. Mazur, H. Gołaś; Zasady. Metody i techniki wykorzystywane w zarządzaniu jakością, Wyd. Politechniki Poznańskiej, Poznań 2010; do pobrania:</p> <p><a href="https://fem.put.poznan.pl/poli-admin/didactics/36112287ZASADY%20METODY%20TECHNIKI%20WYKORZYSTYWA">https://fem.put.poznan.pl/poli-admin/didactics/36112287ZASADY%20METODY%20TECHNIKI%20WYKORZYSTYWA</a></p> <p>Martyniuk T, Cygańska M, Żurawik A, Malinowska E. Rachunek Kosztów W Podmiotach Lecznicych. Gdańsk; Sopot; 2021, s167-221;</p> <p>Materiały na PE</p> <p>Malinowska E. Instrumentarium zarządzania jakością, w: P. Antonowicz (red.) Zarządzanie rozwojem przedsiębiorstwa, Wydawnictwo UG, Gdańsk 2020, s. 153</p> <p>Malinowska E. Ocena jakości usług, w: P. Antonowicz (red.) Zarządzanie rozwojem przedsiębiorstwa, Wydawnictwo UG, Gdańsk 2020, s. 343</p> <p>Malinowska E. Identyfikacja i klasyfikacja kosztów jakości, w: P. Antonowicz (red.) Zarządzanie rozwojem przedsiębiorstwa, Wydawnictwo UG, Gdańsk 2020, s. 333</p>
	Supplementary literature	<p>M. Z. Wiśniewska, P. Grudowski, Zarządzanie jakością i innowacyjność w świetle doświadczeń organizacji Pomorza, Innobaltica, Gdańsk 2014: do pobrania: <a href="https://wzr.ug.edu.pl/nauka/upload/files/Zarz%C4%85dzanie%20jako%C5%9Bci%C4%85%20i%20innowacyjno">https://wzr.ug.edu.pl/nauka/upload/files/Zarz%C4%85dzanie%20jako%C5%9Bci%C4%85%20i%20innowacyjno</a></p> <p>E. Malinowska, Klasyfikacja kosztów jakości, Problemy Jakości, t. 52, nr 2, ss. 712, 2020.</p> <p>E. Malinowska, Kwantyfikacja kosztów jakości, Problemy Jakości, t. 52, nr 3, ss. 213, 2020.</p>
	eResources addresses	Adresy na platformie eNauczenie:
Example issues/ example questions/ tasks being completed		
Work placement	Not applicable	

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