

Subject card

Subject name and code	Problem Solving in Organizations, PG_00155370						
Field of study	Management						
Date of commencement of studies	October 2024		Academic year of realisation of subject		2024/2025		
Education level	postgraduate studies		Subject group		Obligatory subject group in the field of study		
Mode of study	full-time studies		Mode of delivery		at the university		
Year of study	1		Language of instruction		English		
Semester of study	1		ECTS credits		2.0		
Learning profile	academic		Assessment form				
Conducting unit	Katedra Marketingu -> Faculty of Management						
Name and surname of lecturer (lecturers)	Subject supervisor		dr inż. Sylwia Badowska				
	Teachers		dr inż. Sylwia Badowska				
Lesson types	Lesson type	Lecture	Tutorial	Laboratory	Project	Seminar	SUM
	Number of study hours	0.0	15.0	0.0	0.0	0.0	15
	E-learning hours included: 0.0						
Learning activity and number of study hours	Learning activity	Participation in didactic classes included in study plan		Participation in consultation hours		Self-study	SUM
	Number of study hours	15		11.0		24.0	50
Subject objectives	The subject aims to introduce students to the knowledge and skills of solving problems in business organizations and to acquire competences in defining, analyzing and finding solutions to problems.						

Learning outcomes	Course outcome	Subject outcome	Method of verification
	[ZARZMU2_K02] The student is aware of the need to supplement and expand the acquired knowledge and skills and strives to combine knowledge from different fields and disciplines of science interdisciplinarily. The student can inspire others to learn.	The student is aware of the need to supplement and expand the acquired knowledge and skills in defining, analyzing, and searching for solutions in managing organizations, while simultaneously trying to combine knowledge from various fields and disciplines of science interdisciplinarily. She/he can inspire others to learn.	[SK1] oral statement/conversation/discussion [SK4] test/exam - oral or written
	[ZARZMU2_K04] The student knows the need to resolve dilemmas related to the profession's performance and fulfilling social obligations. He correctly identifies them.	The student is aware of the need to resolve dilemmas related to solving problems in organizations for the sake of the ethical performance of the profession and fulfillment of social obligations. She/he correctly identifies ethical issues in solving problems processes in organizations.	[SK1] oral statement/conversation/discussion
	[ZARZMU2_U07] The student can search for detailed information to make rational and complex decisions of an operational and strategic nature in enterprises.	The student is able to retrieve detailed information on defining, analyzing and searching for solutions in the process of making rational and complex decisions of an operational and strategic nature in enterprises for the effective management of organizations.	[SU2] presentation/project/paper/report
	[ZARZMU2_W04] The student has an extended knowledge of the enterprise environment, its factors and changes occurring in this area, as well as the relations, significance and influence of the environment and stakeholders on the functioning of the enterprise. The student has expanded knowledge of tools for diagnosing macro- and micro-environment.	The student has extended knowledge of the enterprise environment in the context of complex problems in organizations and the factors and changes occurring in this area. She/he is aware of the existence of relationships, the importance and impact of the environment and stakeholders on the functioning of the enterprise, and identifies problems in this field. She/he has extensive knowledge of tools for diagnosing the macro- and micro-environment in response to problems occurring in organizations.	[SW5] implementation of a problem task
	[ZARZMU2_U02] The student can use the legal acts to regulate the formal and legal organization of the establishment and operation of enterprises in Poland in an in-depth way.	The student competes in using legal acts regulating the formal and legal organization of establishing and functioning enterprises in Poland, as necessary to carry out management tasks.	[SU4] test/exam - oral or written [SU5] implementation of a problem task
	[ZARZMU2_W02] The student has an expanded knowledge of the relationship between the disciplines of the social sciences crucial to understanding the essence of economic processes.	The student has extended knowledge of the relationships between the disciplines of social sciences and the relationships of management sciences, which are crucial for understanding the essence of economic processes in the field of solving problems in organizations.	[SW1] oral statement/conversation/discussion

Subject contents	1) Introduction to Problem Solving: 1.1 Decision Making Process and Problem Solving in Organisations 1.2 Types of Problems 1.3 Categories of Problem Solving 2) Identifying needs and tools necessary to solve problems 2.1 Assessing own needs in terms of tools, resources and competences 2.2 Matching possible solutions to needs 2.3 Use available tools to solve basic problems 3) Decision Making Methods 4) Innovation and Creative Thinking 5) Consensus and Ethical Decisions		
Prerequisites and co-requisites	The student should know and understand the basic principles of enterprise organization and management and basic problem analysis.		
Assessment methods and criteria	Subject passing criteria	Passing threshold	Percentage of the final grade
	Final test	51.0%	70.0%
	Activity during classes	75.0%	30.0%
Recommended reading	Basic literature	- Charles Conn, Robert McLean, Bulletproof Problem Solving: The One Skill That Changes Everything, Wiley; 2019 - Dietmar Sternad, Solve It!: The Mindset and Tools of Smart Problem Solvers, Econcise, 2021 - Ken Watanabe, Problem Solving 101: A simple book for smart people, Vermilion, 2009	
	Supplementary literature	Barbara Minto, Pyramid Principle, The: Logic in Writing and Thinking, Financial Times Prent, 2021.	
	eResources addresses	Adresy na platformie eNauczanie:	
Example issues/ example questions/ tasks being completed	Example situation scenario, please propose a definition of the problem in the organization, propose a method of analysis and recommend a solution.		
Work placement	Not applicable		

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