

Subject card

Subject name and code	Controlling in Marketing, PG_00170216						
Field of study	International Economic Relations						
Date of commencement of studies	October 2025		Academic year of realisation of subject		2026/2027		
Education level	Master's studies		Subject group		Obligatory subject group in the field of study		
Mode of study	full-time studies		Mode of delivery		at the university		
Year of study	2		Language of instruction		Polish		
Semester of study	4		ECTS credits		3.0		
Learning profile	academic		Assessment form				
Conducting unit	Division of International Trade -> Department of International Business -> Faculty of Economics -> Rector						
Name and surname of lecturer (lecturers)	Subject supervisor		dr Anna Sperska				
	Teachers		dr Anna Sperska				
Lesson types	Lesson type	Lecture	Tutorial	Laboratory	Project	Seminar	SUM
	Number of study hours	15.0	0.0	0.0	0.0	0.0	15
	E-learning hours included: 0.0						
Learning activity and number of study hours	Learning activity	Participation in didactic classes included in study plan		Participation in consultation hours		Self-study	SUM
	Number of study hours	15		12.0		48.0	75
Subject objectives	The aim of the course is to familiarize students with methods of assessing the effectiveness and efficiency of marketing, as well as issues of planning, budgeting, setting goals in marketing, and then analysis and assesment of their implementation and providing feedback						

Learning outcomes	Course outcome	Subject outcome	Method of verification
	[MSGMU2_W11] has a theoretically grounded, in-depth knowledge of the key issues of managing a business entity on the national and international market and of selected detailed issues of the international supply chain	student has theoretically based, in-depth knowledge of key issues related to the management of a business entity on the domestic and international market	[SW4] test/exam - oral or written
	[MSGMU2_W05] has an in-depth knowledge of the world economy, principles of global market functioning and international financial relations as well as the process of their evolution; understands the causes, regularities and consequences of occurring changes	Has in-depth knowledge of the world economy, the principles of functioning of the global market and international financial relations and the process of their evolution, understands the causes, regularities and consequences of ongoing changes	[SW4] test/exam - oral or written
	[MSGMU2_K04] is ready to think and act in an entrepreneurial manner; adapts to new situations and conditions; undertakes challenges of creative thinking; acquires resilience to failures; assesses risks and threats and finds ways of counteracting their effects	Is ready to think and act in an entrepreneurial way, adapts to new situations, takes up the challenges of creative thinking, acquires resistance to failures, assesses risks and threats and finds ways to counteract their effects. The student is able to formulate doubts and questions related to the analyzed issues and develop his/her understanding of the content during consultations with the tutor.	[SK1] oral statement/conversation/discussion
Subject contents	Definition of controlling in the context of marketing activitiesSetting goals in the area of marketing. Strategic and operational goals. Action planning.Preparation of a marketing plan and budget.Dimensions of analysis in marketing controlling.Possibilities in obtaining data for analysis.Marketing assessment at the strategic level.Marketing indicators: sales assessment, customer relationship assessment, marketing communication assessment. Marketing indicators in analyzing the effectiveness and efficiency of e-commerce activitiesAssessment of profitability of marketing investments.Reporting. Feedback. Continuous improvement.		
Prerequisites and co-requisites	None		
Assessment methods and criteria	Subject passing criteria	Passing threshold	Percentage of the final grade
	Activity during classes	51.0%	30.0%
	Test	51.0%	70.0%
Recommended reading	Basic literature	A. Kaniewska-Sęba, G.Leszczczyński, Pomiar marketingu i sprzedaży B2B, Wydawnictwo Nieoczywiste, Poznań 2018 M. Nowak, Controlling działalności marketingowej, PWE, Warszawa 2007	
	Supplementary literature	J.D. Lenskold, Pomiar rentowności inwestycji marketingowych, Wyd. Oficyna Ekonomiczna, Kraków 2004 R. Kozielski, Wskaźniki marketingowe, Wyd. Oficyna Ekonomiczna, Kraków 2006 T. Czuba, A. Sperska, Satysfakcja klienta a lojalność i jej pomiar drogą elektroniczną - praktyka rynkowa, w: Mazurek-Lopacińska Krystyna, Sobocińska Magdalena (red.): Badania marketingowe w gospodarce cyfrowej, 2020, Wrocław, Wydawnictwo Uniwersytetu Ekonomicznego we Wrocławiu	
	eResources addresses	Adresy na platformie eNauczanie:	
Example issues/ example questions/ tasks being completed			
Work placement	Not applicable		

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